Amazon KDP payments missing in records recieved - Request for Amelia to clairfy Re: Update on the Situation RE: escalatedconcerns@scotiabank.com

From Thesulfurgod@protonmail.com

To plaintes-complaints@priv.gc.ca

Date Thursday, December 25th, 2025 at 7:50 PM

Privacy Commissioner,

I am sorry to send three emails in one day,
But this problem necessitates a response.

"Re: (Secure) OPCS20251210-4036 Brendan Rose ≣ December 25, 2025 7:36:43 PM, EST escalatedconcerns@scotiabank.com ⇓

Amelia,

Sorry to bother you again, but one more item if you would be willing to help with it.
Going through potentially 16 years of records to pick out individually all the Amazon KDP payments,
sounds like an exhaustive task for me.

However, you have access to a searchable list of my transactions,
I was wondering if you could do me a favor,
Could you do a search through all my records from account opening to account closure,
and provide a list of all Amazon KDP payments, with the date it arrived and the amount received.

I apologize, I'm a bit embarrassed, I can't seem to find the name of my Kindle Direct Publishing payments from Amazon.

I searched through that document you sent, and I didn't find any payments during that year,
But i remember very clearly I got at least a few payments that year.

Can you find the name that Kindle Direct Publishing payments are using for depositing in my account,

And give me a list of all of them, from the time the account was opened until the time the account was closed, with the amount, and the date of payment,
Because i could not find them in the document you sent.

Any assistance you could offer would be greatly appreciated.

Thank you very much,

Regards,

-Brendan S. Rose"

The letter speaks for itself but I'll spell it out, the year's transactions she sent do not contain
a single Amazon KDP payment, although I am almost certain I recieved at least a few that year.

It's possible I'm searching for the wrong payment name, I checked versus what people on forums say the payments are for kdp payments in Canada, or payments at all, I couldn't find anything when searching for AMAZON, KDP, Kindle, or any related search.

In any case I have asked her for an itemized list of all payments from account opening to account closure, and I suppose it's possible I'm just searching the wrong name, but it's unusal to say the least.

Hopefully Amelia can clear this up.

I await her response.

I am sorry to send you so many messages, I will stop for now.

Regards,
Brendan Rose
Applicant (self-represented)
File 2025-64274-I
437-432-9165
thesulfurgod@protonmail.com

Sent with Proton Mail secure email.

On Thursday, December 25th, 2025 at 5:47 PM, BRENDAN ROSE <thesulfurgod@protonmail.com> wrote:

> Privacy Commissioner,
>
> There was an issue with the provided information,
> I'll the reply speak for itself:
>
> "
>
> **Brendan Rose** <thesulfurgod@protonmail.com>
> December 25, 2025 5:43:50 PM, EST
> **escalatedconcerns@scotiabank.com**
>
> ---
>
> Amelia,
>
> My apologies, I'm afraid I was a bit too hasty in accepting those documents.
>
> I requested all my records, from the opening of my account to it's closure, this merely covered the period from 2023 March to the closure in 2024.
>
> My HRTO case goes back to at least 2010, I require all the records, not just this.
>
> I appreciate what you have offered so far, organzing the documents into individual files covering every year or so is preferable to one big document,
> but please provide them all.
>
> And as I requested, please inform me why the account was closed,
> and if you would, provide the internal notes and memo's verifing this.
>
> I am sorry for any trouble this request may have caused you,
> But I must insist, the information you provided is insufficient to address the scope of an HTRO reprisal case going back at least 16 years.

Thank you,

-Brendan Rose
"

Regards,
Brendan Rose
Applicant (self-represented)
File 2025-64274-I
437-432-9165
thesulfurgod@protonmail.com

Sent with Proton Mail secure email.

On Thursday, December 25th, 2025 at 5:21 PM, BRENDAN ROSE <thesulfurgod@protonmail.com> wrote:

> Privacy Commissioner,
>
> I am writing to inform you that Amelia at Escalated Concerns at Scotiabank has kindly provided some of the information I requested. I now have my bank records, going back a long time, which should be very helpful in my HRTO case
>
> One issue, the matter of the reason for the closure of my Scotiabank account, and the associated internal notes and memos detailing the reason for the closure, remain outstanding.
>
> I have asked Amelia to inform me for the reason regarding the closure, and renewed my request for the internal notes and memos on the matter. So my complaint is mostly addressed, but not closed, the one outstanding issue remains to be resolved.
>
> I will give her some time to reply, and keep you updated on the situation.
>
> Thank you.
>
> Regards,
> Brendan Rose
> Applicant (self-represented)
> File 2025-64274-I
> 437-432-9165
> thesulfurgod@protonmail.com
>
> Sent with Proton Mail secure email.

304.27 KB 1 file attached

LETTER TO AMELIA - ABOUT THE MISSSING AMAZON KDP PAYMENTS IN THE RECORD SHE SENT.pdf 304.27 KB